Enabling Compatibility Mode for Internet Explorer version 9

To ensure that the Pennsylvania e-SAFETY application is working as designed, please enable compatibility mode in Internet Explorer Version 9 32 bit or 64 bit.

First, please make sure that you are running Internet Explorer Version 9.

To check the version of Internet Explorer, follow these steps:

Press Alt + X or Click on the Wheel icon on the top right corner

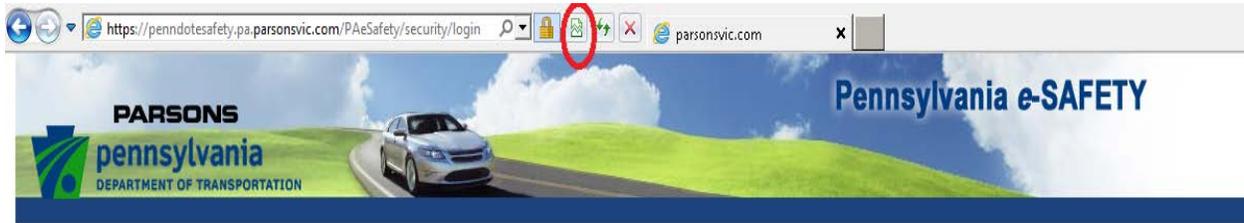Tools Menu will open

Go to "About Internet Explorer"

Version of your browser Should start with 9.

Alternatively, press the Alt key on your keyboard and Internet Explorer menu bar will show up.

Click on "Help" and go to "About Internet Explorer"

To enable Compatibility Mode, please press the compatibility button.

Compatibility View button will turn blue once activated:

In Compatibility View, websites will be displayed as if you were running a previous version of Internet Explorer, which will often correct display problems.

You don't need to click the button for a site after you've done it once—the next time you visit the site, Internet Explorer 9 will automatically show it in Compatibility View.

If you ever want to go back to browsing with Internet Explorer 9 on that site, just click the Compatibility View button again.